



Terms and conditions - self-funding patients

Charges:

The charge for your initial and follow up consultations are available on demand. Please note that if you are officially discharged, are being seen again after a period of > 1 year or you have a new presentation with a different condition, you will need to pay the new consultation fee again. This applies to any one of the above.

The fee(s) for any procedure(s) required is (are) separate from the consultation fee and will be outlined at your consultation.

Fees for blood tests, the analysis of any skin swabs and pharmacy prescriptions will be charged in addition to the above by the hospital/ clinic.

Payment arrangements:

Dr Crichlow will invoice you directly for payment.

You acknowledge your responsibility to meet the fees payable in full. Payment options and details will be sent by invoice.

Late payment:

If fees are not paid within 28 days of the invoice date, you agree to pay interest at a rate of 5% above bank minimum base rate until the invoice has been paid in full. Failure to settle your account will result in your details being forwarded to a debt collection company which may result in extra fees being charged.

Failure to attend/ cancel within notice period:

Failure to attend an appointment without 48 hours cancellation notice will incur a fee of £100. At Spire Harpenden and OSD Healthcare, this will be invoiced to you as a standard invoice*. Failure to pay will result in referral to a debt collection agency and the inability to book further appointments. *At Aventus Clinic a deposit of £100 is required in order to secure the booking. This can be reimbursed immediately following the appointment if you are discharged or can be held as a deposit for future consultations or procedures. In the event of non-attendance or cancellation within 48 hours of the appointment, this £100 is non-refundable.

For procedures costing £500 or above at Aventus Clinic, a deposit of HALF the price of the procedure will be taken in advance in order to secure the booking.

SPIRE HARPENDEN HOSPITAL
Ambrose Lane, Harpenden, AL5 4BP
Secretary: Mrs Catherine Guerin
T: 07871 604772
E: drsmcrichlow@gmail.com
Spire appointments: 0800 585 112

OSD HEALTHCARE LTD
One Medical House, Boundary Way,
Hemel Hempstead, HP2 7YU
Secretary: Mrs Julia Prichard
T: 01442 331997
E: Julia.Prichard@osdhealthcare.co.uk

AVENTUS CLINIC
Portmill House, Portmill Lane,
Hitchin, SG5 1DJ
Secretary: Mrs Catherine Guerin
T: 07871 604772
E: drsmcrichlow@gmail.com
Appointments: 01462 512166